



# NEWS

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## CHARTER TO BRING 35 NEW JOBS TO AREA

*(Company Plans to Invest \$1M in New Customer Support Center)*

**BAY CITY, MI** – Charter Communications, Inc. (Nasdaq: CHTR) announced today the planned addition of 35 new full-time customer support positions in the Bay City area, with the scheduled spring 2007 opening of a new regional customer support center here. The center is designed to focus on providing support and product education for new Charter customers throughout the Midwest, in order to increase their use and enjoyment of the Company’s cutting edge technologies, specifically Charter’s very popular “bundle” of cable TV, high-speed Internet and its new telephone service.

The estimated impact of Charter’s investment in equipment and staff will exceed **one-million dollars**.

“We’re very excited to deliver the news that Charter plans to establish this new regional center right here in Bay City,” commented Ed Madden, Charter’s Vice-President & General Manager for eastern Michigan. “Not only will this facility provide an additional close touch with our many valued customers, it will also serve as a timely shot in the arm on the employment front for this area. Charter has made significant investments in our Michigan network, along with a national call center in Walker and numerous Charter offices throughout Michigan that employ over 1,440 people. This additional center in Bay City is yet another investment in our people in Michigan,” Madden stated.

Charter’s product line and customers have grown significantly with the recent launch and popularity of Charter Telephone Service in many communities. Approximately 50,000 Michigan customers have already signed up for Charter’s new telephone service and the pricing value of “the bundle.” The Company’s “bundle” combines digital cable TV and high-speed Internet service, along with its new telephone service at very attractive prices.

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“We plan on taking very good care of our customers,” commented Madden. “This new facility, with the new additional staff we’re bringing on board, combined with our million-dollar investment in Bay City will allow us to do just that.”

New positions have already been posted, and Charter is now accepting on-line applicants at [www.charter.com](http://www.charter.com).

#### **About Charter Communications**

Charter Communications, Inc. is a leading broadband communications company and the third-largest cable operator in the United States. Charter provides a full range of advanced broadband services, including advanced digital video entertainment programming (Charter Digital™), Charter High-Speed™ Internet access service, and Charter Telephone™ services. Charter Business™ similarly provides scalable, tailored and cost-effective broadband communications solutions to business organizations, such as business-to-business Internet access, data networking, and video and music entertainment services. Charter’s advertising sales and production services are sold under the Charter Media® brand. More information about Charter can be found at [www.charter.com](http://www.charter.com).

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